

In re: Marydel Fire Company)
Scratch Rate)

By letter dated July 18, 2018, Marydel Fire Company was notified of the Commission's finding of excessive scratches in its coverage area. There has been a demonstrated pattern of excessive scratches. In this letter, representatives of Marydel Fire Company were asked to appear at the Commission's August 21, 2018 meeting and provide a corrective plan of action for addressing its excessive scratches. Gary Maddon, Chief of the Marydel Fire Company presented at the meeting to discuss the scratch rate. Mr. Maddon stated that this is the third time that Marydel Fire Company has been before the Commission for scratch rate violations. There have been some management changes at Marydel. The scratch rate was declining, but after the Ambulance Captain took over

management and scheduling, the scratch rate began to increase. Management decisions were taken away from the Ambulance Captain and resumed by the Chief and President of the company. Since July 9, 2018, there hasn't been a single scratch. Marydel is currently down to a 10.1% scratch rate.

Because Marydel indicated that it is making a concerted effort to improve its scratch rate, the Commission has determined that decertification is not appropriate at this time. The Commission will continue to monitor Marydel's scratch rate and it was stressed to Marydel that the last two quarters of 2018 must demonstrate an improvement in the scratch rate, or Marydel risks decertification.

IT IS SO ORDERED THIS 18th day of September, 2018 BY THE COMMISSION:


Alan Robinson, Chairman


Ron Marvel, Vice Chairman


Lynn Truitt

Absent
Marvin Sharp


Tom DiCristofaro


David J. Roberts

Absent
Ted Walius